

Leukaemia & Lymphoma NI

Your Privacy

At Leukaemia & Lymphoma NI we are committed to protecting your privacy online.

This policy is written in accordance with the General Data Protection Regulations 2018. By continuing to use this Site you are signifying your agreement to the terms of this privacy policy.

What information do we collect?

We collect personal information about you when you ask about our services, register to take part in our events, make a donation, buy something from our online shop or organise an event/activity on our behalf. This may include name, address, telephone number, email address, donation history, images, photographs and video from events.

We will seek explicit consent to collect and use any sensitive information, such as your experience of cancer or other illnesses, and we will explain how we will use it, if you volunteer to share it. If you don't want to give us information, it will not affect the other services we provide.

We may also receive information about you from third parties that we work with, for example Just Giving or Local Giving, where you have consented to them sending us your information.

How do we use your information?

We will use your personal information:

- To send you information you have requested on the work of the charity, our activities and our events.
- To acknowledge a donation.
- To reclaim gift aid on donations at your instruction.
- To complete an order when you make a purchase from our online shop
- To register you for an event.
- For administration purposes.
- To further our charitable aims including fundraising activities.

We only use your personal information for direct marketing purposes if we have your consent. If you wish to stop receiving direct marketing material from us you can contact us at any time.

We will only share your details with partners who work on our behalf and with your consent. We will never sell or swap your details with any third parties. We will only keep your information for as long as we need to for legal purposes, or for as long as you require our services.

Online Donations

When you are using our secure online donation pages you are going through to a partner company and the information you give such as your credit card number and contact information is provided to them so that the transaction can take place. We do not retain your Credit or Debit Card details. This policy only applies to Leukaemia & Lymphoma NI and its subsidiary companies, so when you go through to our partner company to donate or pay in the shop, please read their own privacy policy.

Changes and access to your details

It is important that we keep your personal information up to date, and that you tell us if you don't want us to keep or use your information any more. You can contact us at any time if your circumstances change.

You have the right to ask us for a copy of the information we hold about you or ask us to change it if you think it is wrong. Please contact us for more information. If you are unhappy with the service we provide in relation to your personal details, you have the right to complain to the Information Commission via the website www.ico.gov.uk.

Data Security

Leukaemia & Lymphoma NI is committed to keeping your personal information safe and secure from loss, theft, damage or alteration. We have put security policies and technical measures in place to protect your information.

Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, Leukaemia & Lymphoma NI cannot ensure or warrant the security of any information you transmit to us, and you do so at your own risk.

Changes to this policy

We will review this policy regularly and ensure it complies with the General Data Protection Regulations 2018, and amendments thereto.

Contact Details

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